



Useful Numbers

Citizens Advice Helpline - 0808 223 1133

NHS Dentist Helpline - 0300 311 2233

Community Midwives - 01772 524592

Health Visitors- 0300 247 0040

Royal Preston Hospital - 01772 716565

Police Non-Emergency - 101

Medical Advice - 111

Need an NHS Dentist- 01772 325100

Minds Matter - 01772 773437

Children's Social Care - 0300 123 6720

Food Bank - 01772 555425

Woman's Centre Preston - 01772 201601

ChildLine 0800 1111

National Domestic Abuse Helpline

0808 2000 247

Get advice take and support



Age 0-19

(up to 25 for young people with learning difficulties or disabilities)

Someone to talk to

Problems at home/school Jobs and training

Apprenticeships

Relationships

Staying safe online Sex and health

Mental Health

Self Harm Bullying

Drugs and alcohol

Things to do

Housing, rights and money

What age can I?

Text 07786 511111

Talk online lancashire.gov.uk/youthzone Call 0800 5111111

facebook.com/LancashireYPS twitter.com/LancashireYPS

You can contact us 365 days a year 20m to 100m





What's on guide

PRESTON CFW SERVICE **ALL OUR GROUPS ARE FREE**

April - July 2024



Welcome

A warm welcome to you from everyone at the Children and Family Wellbeing Service in Lancashire County Council.

Our service is here to provide early help on a whole range of issues affecting you and your family. In other words, offering you the right help, in the right place, at the right time.

We provide targeted services for children and young people across the age range 0-19yrs+. Working together with key partners, we aim to ensure that we have maximum impact on achieving positive outcomes for your family.

Our staff are skilled and committed to understanding your needs and identifying with you the right support to help you achieve your goals. Key workers can work with you on an individual basis offering a more tailored and targeted response and through our community based centres and outreach programmes, outreach workers offer a range of groups and drop in services to meet a range of needs. We work in partnership with other agencies in our community based centres, to ensure we can bring together the right support for you in your local area.

Our 'What's on guide' aims to keep you as up to date as possible about what we can offer you and includes information on what specific groups and services are available at your nearest centre, in your local community.

If you need further information or support, you can contact using the information listed in the '**Key Contacts**' section of this guide.

You can also contact our 'Talkzone' service which is available every day of the year from 2pm - 10pm.

Call: 0800 511111 Text: 07786 511111

Talk online: www.lancashire.gov.uk/youthzone

For those families with younger children, you can also access a lot of advice and guidance on a full range of childcare services, resources and issues from the Family Information Service. Tel: 0300 123 6712 or email lancsfis@lancashire.gov.uk

We are always pleased to hear your feedback and ideas about our service, so if you feel able to share with us, please don't hesitate to contact us. We look forward to hearing from you and thank you for using our services.

Other Services and where to find them

Health Visiting Team

Well Baby Clinic

Health Visitors are now conducting Healthy Baby Clinics in some of our Centres - no appointment required

Find out where they are held by visiting:

lancsyoungpeoplefamilyservice.co.uk/

Or contact one of our Family Hubs

Bump, Birth & Beyond

Meet other parents & prepare for the birth of your baby

Face to face group. Multiple dates & locations 5.30-7.30pm

2 Year Old Development Checks

Our partners at the Health Visiting Team are not currently undertaking development checks in our centres. If you have any concerns about the development milestones of your child, please contact them.

For more information or to book any of the above:

300 247 0040

or

☑ VCL.019.SinglePointofAccess@nhs.net



Midwife Clinic

Your Midwife is still seeing you at the times expected, they will arrange appointments with you, maybe in your home, at the hospital or at one of our centres. If you have any concerns around your antenatal care, appointments or just need advice call the numbers on your letter/texts from the midwifery team.

NCT Breastfeeding Peer Support Group

Tuesday - 10.00 - 11.30 am Ribbleton Family Hub

Lancs phone no: 02087529025 Email: lancashiresupport@nct.org.uk

NCT helpline: 0300 330 0700 8.00 am - 12 pm, 7 days a week manned by breastfeeding counsellor's



NCT Parent Support Lancashire





This is where we promote new groups and courses, where we share health messages, health visitor pages and lots more.....

You can find us by searching the following:

- Preston Family Hub
- Lancashire Youth Zone



Centre details

Ribbleton Family Hub

Ribbleton Hall Drive

Ribbleton

Preston

PR2 6EE

Telephone: 01772 539444

Preston East CFW Services

Brookfield Primary School

Watling Street Road

Preston

PR2 6TU

Telephone: 01772 539420

Preston West Family Hub

Ashton Primary School Site

Ainsdale Drive

Preston

PR2 1TU

Telephone: 01772 536410

Riverbank Family Hub

Brieryfield Road

Preston

PR1 8SR

Telephone: 01772 531948

Moor Nook CFW Services

Burholme Road

Ribbleton

Preston

PR2 6HN

St Luke's Contact Centre

161 Ribbleton Lane

Preston

PR1 5ST

Telephone: 01772 537725



Children's Groups 0-11yrs

Infant Massage - Birth to crawling.

A 6 week course to promote nurturing touch and early communication. This course can enhance the bonding and attachment between mother and baby.

Baby and You

A pre-toddler group providing positive activities for you and your baby to do together, supporting their early development and experiences. It's also a good opportunity for you and baby to make new friends.

<u>Development Matters/ Messy Play</u> (0-4yrs)

Let your child explore various textures, getting used to different sensations using their hands and fingers.. .even their toes and feet!

Mini Movers and Groovers (1-4yrs)

Help your child to develop their literacy, communication, motor and listening skills during these fun and engaging story, rhyme and craft sessions.

<u>Chat,Play and Read</u> (Speech and Language)

This session is perfect for toddlers and pre-school aged children. The session is fun and interactive and encourages your child's communication skills and development. Lots of play, singing and story time.

Family Inside Out

An opportunity to come together as a family, have fun and make new friends, whilst promoting your child's social and emotional skills

Inside Out

A 12 week course for children who need support to build confidence and self-esteem. Or children who may struggle with their emotions, affecting how they build friendships and treat people around them. We deliver sessions separately for children in KS1 and KS2.

Colourful Footsteps

A stay and play session for children with additional needs and their parents/carers and siblings. Play and chat with other families who can relate to your experiences. The sensory room will be available for use throughout the session too.

Moving Up (6 -11 yrs)

An opportunity to take part in a variety of games and activities to help to build confidence and self-esteem, and positive relationships with other young people.

Stay and Play

A good opportunity for children and parents/carers to play together and make friends.

SGO Support Group Held First Friday of the Month starting May 2024

A support group for families who have a Special Guardianship Order. This will be a great opportunity to make friends and develop support networks for children and their carers in a safe environment.

ort Offer - ages 12-19 (25 for SEND)

<u>esday</u> <u>Thursday</u>

:45 pm

Allotments

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8.00 pm

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council

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1.00 - 3.00 pm

Moor Nook CFW Centre

NEET Drop in (not in education, employment or training)

3.00 - 5.00pm

Moor Nook CFW Centre

Young Person's Drop-in

6.45pm - 9.00pm

Detached (Street-based group work)

5.30pm - 6.30pm

Friday

Detached in Preston (Street-based group work)

6.30 - 7.30 pm

Moor Nook CFW Centre

Community Safe Spaces
Youth Group



Preston CFW Targeted Youth Supp

| <u>Monday</u> | <u>Tuesday</u> | <u>Wedn</u> |
|---|---|--|
| 6.30 pm - 8.30 pm Ribbleton Family Hub This is us! Special Educational Needs and Disabilities Youth Group | 2.00 - 4.00 pm Ribbleton Family Hub JAM Food Scheme 7.00 pm - 9:00 pm Moor Nook CFW Centre Bread LGBTQ+ group | 4.15 - 5 Moor Nook YP Allotm Coming Sp 6.00pm - Stoneygat Participation Influ Youth |

Moor Nook Youth

Moor Nook CFW Centre
Burholme Road, Ribbleton
Preston
PR2 6HN

For more information/to book contact:

prestonTYS@lancashire.gov.uk

Pete Riley - 07890432724/peter.riley2@lancashire.gov.uk

Nicola Cole - 07890425188/nicola.cole@lancashire.gov.uk

Annie Riley - 07523 804722/annie.Riley@Lancashire.gov.uk

Parents' Groups

Healthy Relationships

A 4 week programme for people who are experiencing challenging times in their relationship and are struggling with positive communication. Support with resolving arguments by using respectful, constructive communication skills to help resolve disagreements.

Parents to Be

A two week course for expectant parents who have had their 20 week scan.

The sessions will: • Help you to prepare for parenthood • Safer sleep for your baby • Support on feeding your baby • How to ensure your home is safe and ready for your baby • Support with how to care for your newborn's needs, including practical demonstrations on bathing and changing nappies • The importance of communication and talking to your baby and how this supports the developing brain • Strategies for coping with a crying baby Baby's cry, you can cope (ICON) • Early Play

Freedom for Adults Programme

A supportive course for women to increase their self confidence, feel empowered and make positive changes in their lives and relationships.

Triple P Parenting Programme

Triple P doesn't tell you how to parent. It's more like a toolbox of ideas. You choose the strategies you need and the way you want to use them. It's all about making Triple P work for you. By parenting in a positive way you will learn how to manage poor behaviour. Your children will learn boundaries to help them develop calming techniques useful for their wellbeing.

We offer courses in:

Group Triple P - Children 2-11 yrs

Teen Triple P - Children 12-16 yrs

Stepping Stones - Children 2-11 yrs with SEND.

Our Triple P sessions are delivered over a 9 week period. Waiting lists are open all year round. Contact one of our Centres to book a place for our next delivery





Parents and Children's Sessions

Development Matters/ Messy Play - 0-4 yrs followed by Mini Move and Groove

Monday - Ribbleton Family Hub - 9.30 - 11.00 am Wednesday - Riverbank Family Hub - 9.30 - 11.00 am Friday - Preston East Neighbourhood Centre - 9.30 - 11.00 am

Infant Massage (Baby Massage) 0-6 months Followed by Baby Group/Sensory CALL TO BOOK A PLACE

Monday - Preston East Neighbourhood Centre - 9.30 - 11.00 am Thursday - Ribbleton Family Hub - 9.30 - 11.00 am

Parents to Be (2 week couse) CALL TO BOOK A PLACE

Thursday - Ribbleton Family Hub - 1.00 - 3 .00 pm

Mini Inside Out (Nurture Programme) CALL TO BOOK A PLACE

Monday 5-7 yrs - Ribbleton Family Hub - 3.30 - 5.00 pm

Inside Out (Nurture Programme) CALL TO BOOK A PLACE

Monday 8-11 yrs - Ribbleton Family Hub - 3.30 - 5.00 pm Tuesday 8-11 yrs - Preston West Family Hub 3.30 - 5.00 pm Wednesday 6-11 yrs - Moor Nook Neighbourhood Centre - 3.30 - 5.00 pm

Family Inside Out CALL TO BOOK A PLACE

Tuesday - Moor Nook Neighbourhood Centre - 3.30 - 5.00 pm

Triple P Programme CALL TO BOOK A PLACE

Our Triple P sessions are delivered over a 9 week period. Waiting lists are open all year round. Contact one of our Centres to book a place for our next delivery.

Freedom For Adults Programme CALL TO BOOK A PLACE

Contact 01772 539444 for further details

Colourful Footsteps (SEND Family Group)

Thursday - Ribbleton Family Hub - 3.30 - 5.00 pm

Stay & Play - followed by Mini Move & Groove or Story Time

Tuesday - Preston West Family Hub - 9.30 - 11.00 am Tuesday - Riverbank Family Hub - 1.00 - 2.30 pm

Wednesday - Preston West Family Hub - 9.30 - 11.00 am

Thursday - Preston East Neighbourhood Centre - 9.30 - 11.00 am

Friday - Riverbank Family Hub - 1.00 - 2.30 pm

Moving Up (6-11 yrs) Followedby Move & Groove

Monday - Ribbleton Family Hub - 3.30 - 5.00 pm Wednesday - Moor Nook Neighbourhood Centre - 3.30 - 5.00 pm

Chat, Play and Read 2-4yrs - followed by Story Time or Mini Move & Groove CALL TO BOOK A PLACE

Monday - Preston East Neighbourhood Centre - 1.00 - 2.30 pm Tuesday - Riverbank Family Hub - 9.30 - 11.00 am Wednesday - Ribbleton Family Hub - 9.30 - 11.00 am

Baby and You (Baby Group - pre-toddlers) - followed by Baby Sensory

Monday - Preston West Family Hub - 9.30 - 11.00 am Thursday - Ribbleton Family Hub - 10.30 - 11.00 am Friday - Ribbleton Family Hub - 1.00 - 2.30 pm

Healthy Relationships CALL TO BOOK A PLACE

Tuesday - Preston West Family Hub - 1.00 - 3.00 pm

SGO Group - Held First Friday of the Month Starting May 2024

Friday - St Luke's - 9.30 - 11.00 am

Half Term Activities

During school holidays we offer various fun activities for all the family.

Booking is essential for some of these activities

Why not follow us on our Facebook page for up to date information:



Preston Family Hub

CALL TO BOOK A PLACE Please contact one of our centres:

 Ribbleton
 01772 539444

 Riverbank
 01772 531948

 Preston East
 01772 539420

 Preston West
 01772 536410

For all other sessions please just come along

